## Mon Jul 07 09:53:56 CDT 2003

Please hold for the next available operator.

(ENTERING NBR) IP RELAY RO 7960M NBR CALLING PLS QQ GA

Please call 5638644227 ga

DIALING 563 864 4227 PLS HD RING 1 (M) good morning norplex ga

Hi, may I speak with Scott Loven, this is Kori Kuehl from EPA region 7 ga

(WHILE U TYPED (EXPLAINING RELAY) this is scott loven ga

Hi, I am reviewing the inspection report, which EPA did an inspection regarding RCRA, for the compliance status. I was reviewing your response letter, and you stated that you would be updating the contingency plan, I wanted to see if you can send me a copy of the updated contingency plan if you have already got it finished ga

uh i prefer to speak on the phone directly with whoever i m talking to ga

I am hard of hearing, so I am talking through the relay person, if this is uncomfortable with you, I c an call again with an interpreter ga

um i guess i can talk ga

ok, can you provide me a copy of the updated contingency plan that you were going to correct the violations that were found in regards to some of the missing information in the contingencyplan? ga

uh yes i believe i can ga

ok, can you mail it to me at 901 North 5th St. Kansas City, KS 66101, and the under EPA it is ARTD / RESP, my name again is Kori Kuehl ga

i didn t get what u just said so can u repeat the whole msg (sounds unprofessional) ga

901 N 5th St., Kansas City, KS 66101, my name is Kori Kuehl, please put that name on the mailing part, and the address is for EPA Region 7 ga

ok ga

thanks for your help, you should get a letter from EPA soon after we get the copy of the contingency plan, thanks again bye ga to sk

bye (HUNG UP ANOTHER CALL QQ) GA

thanks for bearing with him, was it that bad? ga



(opr here person sounded almost unwilling to help) ga ok, thanks again bye sk

THK U IP RELAY RO 7960M BYE SKSK